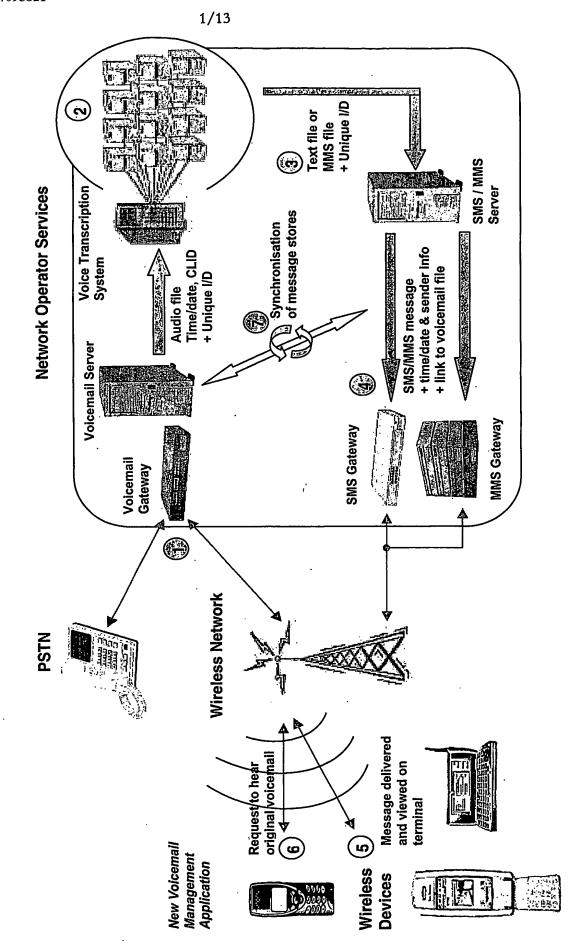
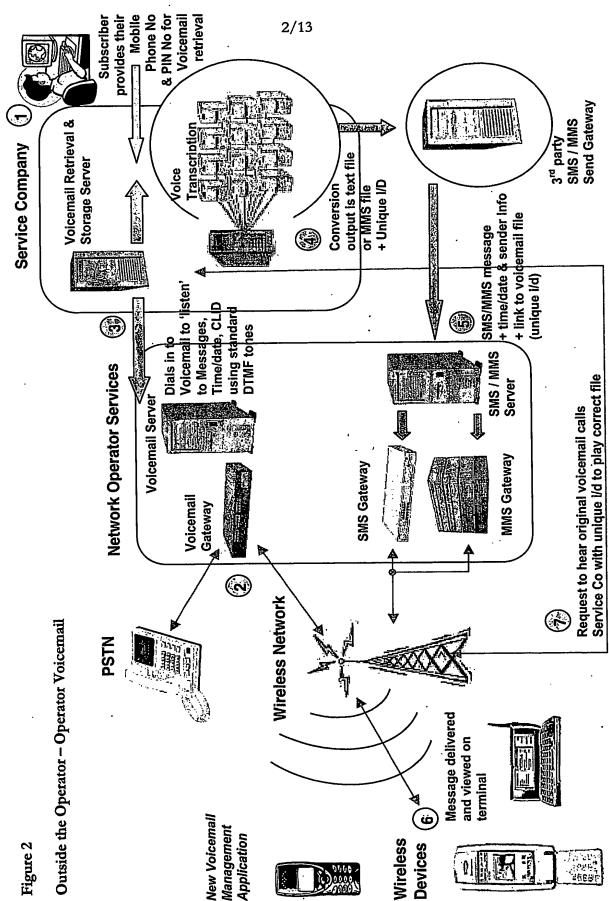
Figure 1 Inside the Operator





Mobile Phone No & Details for billing provides their □ Subscriber 3/13 3rd party SMS / MMS Send Gateway Joice Transcription output is text file or MMS file + Unique I/D Conversion + time/date & sender info + link to voicemail file SMS/MMS message Service Company (unique i/d) Subscriber SMS / MMS 용 Voicemail Server Server 3rd Party Gateway (2) MMS Gateway SMS Gateway Voicemail Gateway Request to hear original voicemail calls Service Co with unique i/d to play correct file (2) Wireless Network Outside the Operator - Service Co. Voicemail **PSTN** Message delivered and viewed on terminal 9 New Volcemail Management Application Wireless Devices Z=2

Figure 3

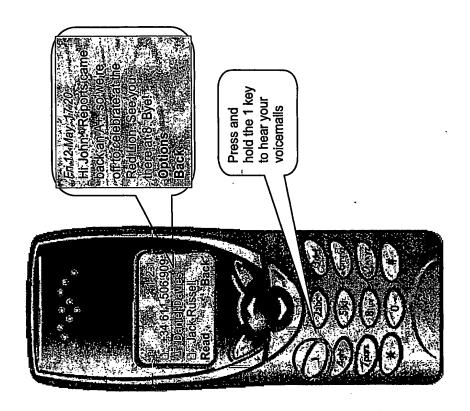
Figure 4 Homer Simpson

Figure 5 Julius Caesar

Figure 6

Fri 12 May, 17:20 I'll see you tonight for dinner at the Langham say 8pm. Don't forget the contract. Cheers

Options Back WO 2004/095821 PCT/GB2004/001805



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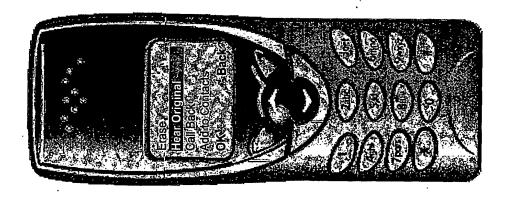


Figure 9C

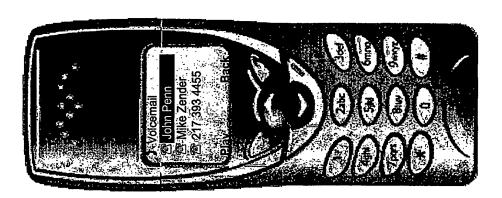


Figure 9B

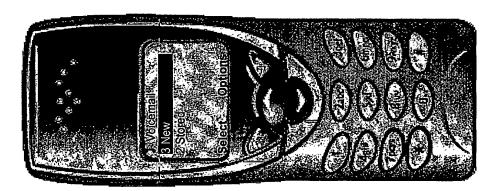
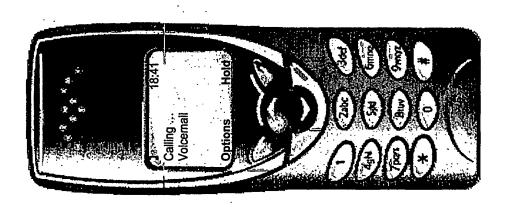


Figure 9A



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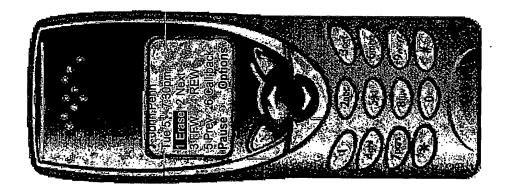
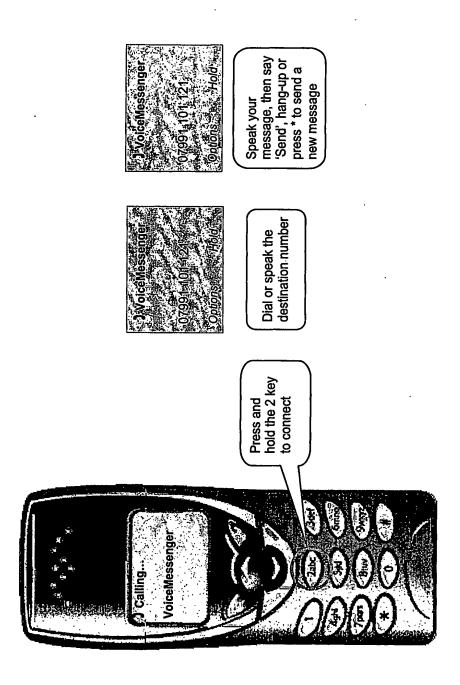
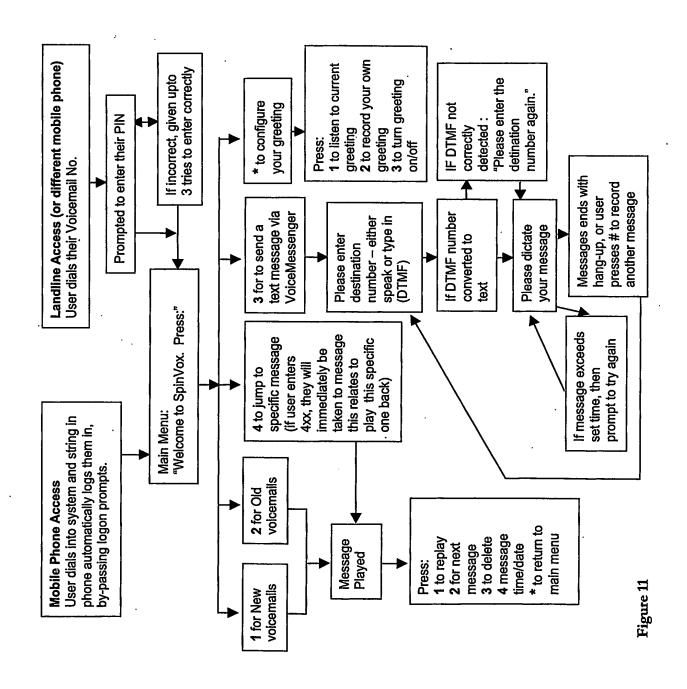


Figure 9D



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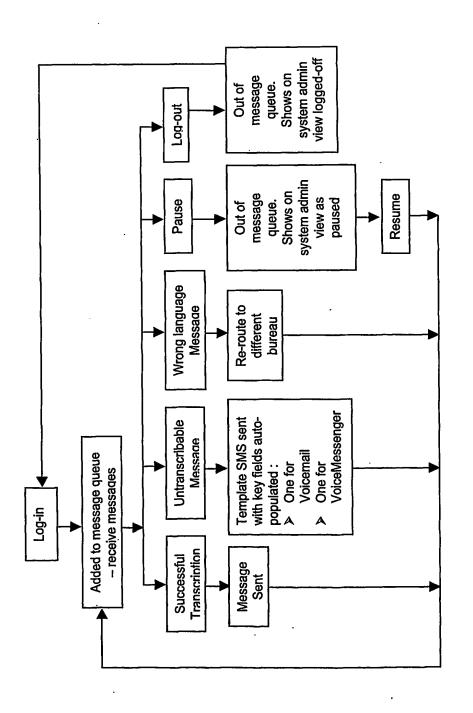


Figure 12

Figure 13

Transcribe Assistant			
Currently lo	Logout		
		Pause	
Message T	ype		
Voicemail	/iew		
VoiceMesse	nger		
Arrived:	25/12/2003 14:15:20	16 secs	
Message:	[Type message in here]		
·	Character Count : 0 Send, Untranscribable Reroute French – Paris bureau		

Figure 14

Transcribe As	sistant		
Currently logged in as: Angelina liogout			
		Daile 4	
		Fauson	
Message Type			
VoicemailViev	v ·		
VoiceMesseng	ger		
Arrived:	25/12/2003 14:15:20	16 secs	
To Tel No.:	[Type in destination phone number, or auto-popula	ted if DTMF	
	tones detected (or VR in place in V2)]		
Message:	[Type message in here]		
	·		
·	,		
		!	
	Character Count: 0		
	Send Untranscribable		
	Reroute French - Paris bureau	•	